

# **Cancellation policy**

A consumer is any natural person who enters into a legal transaction for purposes that are predominantly neither commercial nor their independent professional activity.

## **Right of cancellation**

You have the right to revoke this contract within fourteen days without giving reasons. The cancellation period is fourteen days from the date of conclusion of the contract. In order to exercise your right of cancellation, you must inform us (Nemeth/Star Productions, c/c Sven Nemeth, Herzogstr. 13, 60528 Frankfurt am Main, phone: +49 151 15787828, e-mail address: info@nemethstarproductions.de) by means of a clear statement (e.g. a letter, fax or e-mail sent by post) of your decision to revoke this contract. You may use the attached model cancellation form, which is not mandatory. In order to comply with the cancellation period, it is sufficient to send the notification of the exercise of the right of cancellation before the end of the cancellation period.

## **Consequences of cancellation**

If you revoke this contract, we shall reimburse you for all payments we have received from you, including delivery charges (except for any additional costs resulting from your choosing a different method of delivery to the cheapest standard delivery offered by us), immediately and no later than fourteen days from the date on which we receive notification of your revocation of this contract. For this refund, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged for this refund.

## **Exclusion or premature expiration of the right of cancellation**

The right of cancellation does not apply to contracts

- for the delivery of goods which are not prefabricated and for the production of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer;
- for the delivery of goods that can spoil quickly or whose expiration date would be quickly exceeded;
- for the delivery of alcoholic beverages, the price of which was agreed at the time of conclusion of the contract but which can be delivered no earlier than 30 days after conclusion of the contract and the current value of which depends on fluctuations in the market over which the trader has no control;
- for the delivery of newspapers, periodicals or magazines, with the exception of subscription contracts

## **The right of cancellation expires prematurely for contracts**

- for the delivery of sealed goods which are not suitable for return for reasons of health protection or hygiene, if their seal has been removed after delivery;
- for the delivery of goods, if these have been inseparably mixed with other goods after delivery due to their nature;
- for the delivery of sound or video recordings or computer software in a sealed package, if the seal has been removed after delivery

# Sample cancellation form

If you want to cancel the contract, please fill out this form and send it back to us

To:

Nemeth/Star Productions

c/c Sven Nemeth

Herzogstr. 13

60528 Frankfurt am Main

E-Mail address: [info@nemethstarproductions.de](mailto:info@nemethstarproductions.de)

- I/we (\*) hereby revoke the contract concluded by me/us (\*) for the purchase of the following goods (\*)/the provision of the following Service (\*)

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Ordered on (\*)/received on (\*) \_\_\_\_\_

\_\_\_\_\_  
Name of the consumer(s)

\_\_\_\_\_  
Address of the consumer(s)

\_\_\_\_\_  
Signature of the consumer(s) (only for paper notification)

\_\_\_\_\_  
Date

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(\*) Delete as applicable.

Source: <https://www.ra-plutte.de/widerrufsbelehrung-generator/>

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