Sven Nemeth

IT specialist for system integration
State-certified data processing assistant, Senior IT Technician

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Contact me

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Remote + Hybrid Work & international work welcome

Languages

Deutsch   Native language
Englisch   Very good

Microsoft Cloud

Azure AD / EntraAD   good
SharePoint   good
OneDrive   good
Microsoft M365   Excellent

Operating systems

Microsoft Windows   Excellent
(98 to 11)
iOS   Excellent
iPadOS   Excellent
MacOS   Basic
Android   good
Linux (Ubuntu, Red   Basic
Hat CentOS)

Work experience

From 2012   Current job as a Senior IT Technician

- On-Site Support Technician
- On-Site Support Lead
- NFON Technical Lead
- Co-Team coordinator
- Technical support of Konica C368 printers
- Mobile Device Management services
- Printing services
- First & second level Support & service desk
- Asset Management incl. Pooling of spare hardware
- PC Rollouts in different costumers' environments (Coordination & Lead)
- Transition In and Out projects
- Coordination of Office re-locations in Germany & the EU
- Development of ITIL based business processes
- Creating and managing of costumer papers, hardware order forms and network documentation papers
- Project collaboration within the scope of operational projects
- Application support
- Troubleshooting & Problem Management
- Client Management (Install, Enrollment of PCs, Notebooks and Mobile Devices)
- Network services (Access Point configuration)
- Communication + Collaboration services
- VIP support
- holiday substitution for other IT Technicians

From 2017   Nemeth/Star Productions (self-employed / side-business)

- CEO
- Executive Producer & Showrunner & Team Lead
- Director
- Photographer
- Writer
- IT Support Technician | Remote + On-Site Services
- Website administrator
- Cloud & Server Administrator

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Software

NFON Products (Admin Portal, nSoftphone, Cloudya, Reporting)	Excellent
USU Valuemation / BMC Magic	Good
Apple Business Manager	Good
SCCM / ECM, Heat & Ivanti Software Distribution	Good
Relution MDM	Good
BES 12	Good
OnlyOffice	good
Adobe Products (Photoshop, InDesign, Adobe After Effects)	Good / Basic
Cyberlink Products (PowerDirector, PhotoDirector)	Very Good
MySQL	Basic
Wordpress	Basic
SAP GUI	Basic
Bootstrap Studio	Very Good

Open-Source Software

Mozilla Products (Firefox, Thunderbird, Sync)	very good
Own- & NextCloud	very good
YOURS	very good
Private Bin	very good
Piwigo	very good
OnlyOffice	Good
Gimp	Basic
Handbreak	Very good
Signal	Very good
phpMyAdmin	Basic
KeyHelp	Good
ProtonVPN	Very good
ProtonDrive	Very good

Programming languages

HTML / CSS	Good
PHP	Basic
PowerShell	Basic
Kobol85, Delphi, Bash Scripting, Visual Basic	Basic
Java Script	Low

2011 - 2012   International voluntary service in South Africa

- Assistant Teacher for IT & CAT (Computer Application Technology)
- Installation and administration of the computer network of the Computer Lab
- technical support for teachers and students
- Troubleshooting
- Hardware documentation
- SAP erp4School Program (installation, configuration and administration of the SAP GUI Software)
- Supporting Teachers in other subjects
- Project:
    - climate change project of the school incl. presentation video for the COP 17 Climate Change Conference in Durban (South Africa)
- Project:
    - new sponsorship for Moletsane Secondary School with Dr. Zimmermannsche Wirtschaftsschule

2008 - 2011   3 years-dual apprentice ship

- 3 years-dual apprentice ship as IT Specialist System integration
- Vocational school: Berufsbildende Schule Technik Koblenz
- Hard- and Software installation
- Information technology, Computer technology, Configuration of computer systems, programming, System consulting, System administration, System management, system engineering
- Database and Network administration, management and organizing of such systems
- Linux systems: CentOS 5, SLES, OpeenSuSE, FreeBSD and the Windows XP operating system.
- Data privacy
- Projects:
    - programming of a program to archive files (Team project with another trainee)
    - Developing and managing of a Database with all hardware details of the company's current and new Client and Server Systems (Based on MySQL)
    - Planning and execution of a Monitoring Solution for all of the company's Client and Server systems based on the Open-Source Tool Reconnoiter (final examination project)

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Certificates / Trainings

2021	NFON Technik 1+2
2016	BES12 Administration Training
2016	Konica Minolta Printer Technical Training
2014	ITIL Foundation
2012	International voluntary Service in South Africa
2011	SAP erp4school Workshop in South Africa
2011	SAQA certification South Africa (NQ Level 4)
2011	The 1st, 2nd, 3rd semester of the Cisco CCNA Certification
2008	Entrance qualification certificate for studying at a university of applied sciences
2008	registered business assistant for data processing

Education

2004-2008 Highschool & Business school

- General Certificate of Highschool (Grade 10/11)
- Digital data processing and media designing (incl. Graduation certificate)
- Entrance qualification for studying at a university of applied sciences (Grade 12/13)
- data handling, programming, business studies including handling from digital data in refer to business studies (theoretical and practical)
- certificate of registered business assistant for data processing
- Projects:
  - Development of new Technologies in Germany's economy, in 2007 (incl. certificate)
  - Organization Team for the graduation ceremony in 2008

1995-2004 Primary and secondary school

References

Get my references on request.

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